FOR THE WESTERN DIS CHARLO	CHARLOTTE, N. C.  SES DISTRICT COURT  STRICT OF NORTH CAROLINA  S. DISTRICT COURT  W. DISTRICT COURT  O: 3:04CV644-K  O: 3:04CV644-K
JAMES MORRISON,	$\begin{array}{cccccccccccccccccccccccccccccccccccc$
Plaintiff,	) )
v.	ANSWER AND COUNTERCLAIMS
TOYOTA MOTOR CREDIT CORPORATION A.K.A. TOYOTA FINANCIAL SERVICES,	) )
Defendant.	

NOW COMES, Toyota Motor Credit Corporation also known as Toyota Financial Services ("TMCC"), by and through counsel, to answer and counterclaim in response to Plaintiff's Complaint as follows:

#### FIRST DEFENSE

One or more Plaintiff's claims are barred by Rule 12(b)(6) of the Federal Rules of Civil Procedure. As to Plaintiff's defamation claim, the Complaint fails to state a claim against Defendant TMCC upon which relief can be granted, because a state law defamation claim is preempted by applicable Federal Law. Furthermore, the provisions cited by Plaintiff concerning the Fair Credit Reporting Act do not give rise to a private cause of action by Plaintiff against Defendant TMCC.

This case also should be dismissed pursuant to Rule 12(b)(3) of the Federal Rules of Civil Procedure or transferred the Middle District of Florida, Tampa Division. A substantial part of the events and acts giving rise to Plaintiff's claim did not occur in this district, but rather occurred in the Middle District of Florida, where Plaintiff allegedly resided at the time the events allegedly took place.



#### SECOND DEFENSE

To the extent that any of Plaintiff's claims involve the claim of negligence, Plaintiff's alleged damages were caused by Plaintiff's contributory negligence or intentional wrongdoing or by the supervening, intervening or negligence of other persons.

#### THIRD DEFENSE

Plaintiff has suffered no damages as a result of any alleged actions taken or not taken by Defendant TMCC.

#### FOURTH DEFENSE

Plaintiff's claims against Defendant TMCC are barred, in whole or in part, by the doctrine of federal preemption.

#### FIFTH DEFENSE

Plaintiff's claims against Defendant TMCC are barred, in whole or in part, by applicable statutes of limitation.

#### SIXTH DEFENSE

Plaintiff's claims against Defendant TMCC are barred, in whole or in part, by the affirmative defenses of estoppel, unclean hands, waiver and/or laches.

#### SEVENTH DEFENSE

Defendant TMCC asserts the defenses of truth, truth with a good motive, immunity and privilege concerning Plaintiff's claims.

#### EIGHTH DEFENSE

Defendant TMCC has complied with the requirements of 15 U.S.C. §1681 et seq. Therefore, Plaintiff's claims are barred.

#### NINTH DEFENSE

Plaintiff's claims against Defendant TMCC should be barred because Plaintiff failed to exhaust all administrative remedies as a condition precedent to bringing this lawsuit against Defendant TMCC.

#### TENTH DEFENSE

Plaintiff failed to cooperate in the identity theft investigation as requested by Defendant TMCC. Upon information and belief, Plaintiff has failed to file a police report under oath to assert identity theft. Therefore, Plaintiff's claims are barred.

#### ELEVENTH DEFENSE

Defendant TMCC asserts that Plaintiff is not entitled to recover punitive damages. It would be contrary to the purposes for which punitive damages are permitted. It would be contrary to public policy, unfair, and it would be a denial of Defendant TMCC's due process rights and protection from excessive fines as guaranteed by the Constitutions of the United States and the State of North Carolina. Defendant TMCC moves the Court that Plaintiff's claim for punitive damages be dismissed as a matter of Law.

#### TWELFTH DEFENSE

Paragraphs twenty-one (21) and forty-four (44) of the Closed End Motor Vehicle Lease Agreement between James H. Morrison, lessee and Toyota Motor Credit Corporation, lessor by assignment, contains an agreement to arbitrate. To the extent that investigation and discovery determine that Plaintiff is the James H. Morrison who leased the 2003 Lexus motor vehicle in question, Defendant TMCC reserves the right to arbitrate this dispute pursuant to the terms of the Lease Agreement.

#### THIRTEENTH DEFENSE

Defendant TMCC reserves the right to assert additional affirmative defenses and/or any other matter available to it based upon facts and circumstances as they become known through investigation, discovery or otherwise.

#### **FOURTEENTH DEFENSE**

Defendant TMCC answers the 29 enumerated paragraphs of Plaintiff's Complaint in corresponding fashions as follows:

#### PRELIMINARY STATEMENT

The unnumbered Preliminary Statement of Plaintiff is denied.

## PROVISIONS RELATING TO JURISDICTION OF VENUE

- 1. It is admitted that Defendant TMCC is a foreign corporation doing business in Mecklenburg County, North Carolina. Except as admitted herein, paragraph one (1) is denied because Defendant TMCC lacks knowledge or information sufficient to form a belief as to the truth of Plaintiff's averment.
- 2. Defendant TMCC denies that venue is proper in this District. Specifically, venue is improper in Mecklenburg County, North Carolina, pursuant to 28 U.S.C. §1391(b). Except as admitted herein, paragraph two (2) is denied because Defendant TMCC is without knowledge or information sufficient to form a belief as to the truth of Plaintiff's averment.
- 3. Plaintiff's averment appears to call for a legal conclusion for which no response is required. Furthermore, Plaintiff's averment appears to be directed to the Court and not Defendant TMCC. To the extent that a response is required, Defendant TMCC denies paragraph three (3) because it is without knowledge or information sufficient to form a belief as to the truth of Plaintiff's averment.

#### **PARTIES**

- 4. Paragraph four (4) is denied because Defendant TMCC is without knowledge or information sufficient to form a belief as to the truth of Plaintiff's averment.
- 5. It is admitted that Defendant TMCC is a foreign corporation with a headquarters in Torrance, California and is authorized to do business in the State of North Carolina. The remainder of paragraph five (5) calls for legal conclusions for which no response is required. Except as admitted herein, paragraph five (5) is denied.
  - 6. Paragraph six (6) is admitted.

#### TRIAL BY JURY

7. Paragraph seven (7) calls for a conclusion of law for which no response is required. To the extent that a response is required, it is admitted that Plaintiff may request a trial by jury subject to the requirements of the Federal Rules of Civil Procedure. Except as admitted herein, paragraph seven (7) is denied.

#### **STATEMENT OF FACTS**

- 8. Paragraph eight (8) is denied because Defendant TMCC is without knowledge or information sufficient to a form belief as to the truth of Plaintiff's averment.
- 9. To the extent that Plaintiff may have disputed credit information with credit reporting services, Defendant TMCC complied with all applicable law. To the extent that Plaintiff may have notified Defendant TMCC of inaccurate credit information or alleged identity theft, Plaintiff failed to cooperate fully with Defendant TMCC in any investigation. Except as admitted herein, paragraph nine (9) is denied.
  - 10. It is admitted that Plaintiff contacted Defendant TMCC either directly or through

credit reporting services on one or more occasions allegeding inaccurate credit information and possible identity theft. Plaintiff failed to cooperate fully with the investigation performed by Defendant. Except as admitted herein, paragraph ten (10) is denied because Defendant TMCC is without knowledge or information sufficient to form a belief as to the truth of Plaintiff's averment.

- 11. It is admitted that Plaintiff contacted Defendant TMCC either directly or through credit reporting services on one or more occasions alleging inaccurate credit information and possible identity theft. Plaintiff failed to cooperate fully with the investigation performed by Defendant. Except as admitted herein, paragraph eleven (11) is denied because Defendant TMCC is without knowledge or information sufficient to form a belief as to the truth of Plaintiff's averment.
- 12. Paragraph twelve (12) is denied because Defendant TMCC is without knowledge or information sufficient to form a belief as to the truth of Plaintiff's averment.

#### **FIRST CAUSE OF ACTION**

- 13. Defendant TMCC incorporates by reference herein as if set forth in its entirety paragraphs one (1) through twelve (12) of Defendant TMCC's Answer and Counterclaim.
- 14. Paragraph fourteen (14) calls for a legal conclusion for which no response is required. To the extent that a response is required, it is admitted that Defendant TMCC conducted an investigation concerning any disputed credit information or alleged identity theft to the best of Defendant TMCC's ability. Plaintiff failed to cooperate fully with Defendant TMCC's investigation. Except as admitted herein, paragraph fourteen (14) is denied.
- 15. Defendant TMCC admits that it conducted an investigation regarding alleged inaccuracies to Plaintiff's credit information concerning Plaintiff's account with Defendant TMCC. Plaintiff failed to cooperate fully with Defendant TMCC's investigation. Except as admitted herein,

paragraph fifteen (15) is denied.

16. Paragraph sixteen (16) is denied.

## SECOND CAUSE OF ACTION

- 17. Defendant TMCC incorporates by reference herein as if set forth in its entirety paragraphs one (1) through sixteen (16) of Defendant TMCC's Answer and Counterclaim.
  - 18. Paragraph eighteen (18) is denied.
  - 19. Paragraph nineteen (19) is denied.

# THIRD CAUSE OF ACTION: DEFAMATION AND SLANDER

- 20. Defendant TMCC incorporates by reference herein as if set forth in its entirety paragraphs one (1) through nineteen (19) of Defendant TMCC's Answer and Counterclaim.
  - 21. Paragraph twenty-one (21) is denied.
  - 22. Paragraph twenty-two (22) is denied.
  - 23. Paragraph twenty-three (23) is denied.
  - 24. Paragraph twenty-four (24) is denied.
  - 25. Paragraph twenty-five (25) is denied.
  - 26. Paragraph twenty-six (26) is denied.
  - 27. Paragraph twenty-seven (27) is denied.
  - 28. Paragraph twenty-eight (28) is denied.
  - 29. Paragraph twenty-nine (29) is denied.

#### **COUNTERCLAIMS**

Defendant TMCC counterclaims against Plaintiff James Morrison ("Morrison") as follows:

# FIRST CAUSE OF ACTION (BREACH OF CONTRACT)

- 1. TMCC is a foreign corporation authorized to do business and doing business in the State of North Carolina.
- 2. Upon information and belief, Morrison is a citizen and resident of Mecklenburg County, North Carolina.
- 3. Upon information and belief, on January 30, 2003, Morrison leased under the terms of a Closed End Motor Vehicle Lease Agreement ("Lease Agreement") a new 2003 Lexus GX470, Vehicle Identification Number JTJBT20XX30003903 ("Motor Vehicle"). A copy of the Lease Agreement is attached as Exhibit "A" and incorporated by reference herein as if set forth in its entirety. The Motor Vehicle was leased from Lexus of Clearwater in Clearwater, Florida, and the Lease Agreement was negotiated in Clearwater, Florida.
- 4. On January 30, 2003, the Lease Agreement was assigned to TMCC by Lexus of Clearwater.
- 5. Upon information and belief, Morrison breached the Lease Agreement by defaulting on lease payments. TMCC repossessed the Motor Vehicle on March 6, 2004, mailed a Rights of Defaulting Parties-Lease Notice to Morrison on March 12, 2004, and sold the Motor Vehicle at private sale to the highest bidder for \$39,800.00. Upon information and belief, there remains a deficiency owed to TMCC by Morrison under the terms of the Lease Agreement.

- 6. Upon information and belief, there is now due and payable to TMCC by Morrison under the terms of the Lease Agreement the deficiency balance of \$5,797.75, plus interest from May 19, 2004, at the statutory rate of 8% per annum. Attached to this Counterclaim as Exhibit "B" and incorporated by reference herein as if set forth in its entirety is a copy of the May 19, 2004, Early Termination Accounting Letter and Statement.
- 7. Upon information and belief, under the terms of the Lease Agreement, Morrison agreed to pay to TMCC reasonable attorney's fees in the event of default. Pursuant to N.C.G.S. §6-21.2 and the terms of the Lease Agreement, TMCC, through this Counterclaim, makes demand on Morrison to pay the deficiency balance owed within five (5) days from the date of receipt service of this Counterclaim. If Morrison fails to pay the deficiency amount within five (5) days from receipt of the Counterclaim, TMCC will be entitled to recover reasonable attorney's fees from Morrison in the amount of \$869.66.
  - 8. Federal Law requires that TMCC make the following disclosures:
- (A.) This is an attempt to collect a debt, and any information obtained will be used for that purpose;
  - (B.) The amount of the debt is \$5,797.75, plus interest, attorney fees and costs;
  - (C.) The creditor to whom this debt is owed is TMCC;
- (D.) Unless you dispute this debt, or any portion thereof, in writing within thirty (30) days of your receipt of this notice, the debt will be assumed to be valid. Should you dispute the debt in writing, a verification of the debt will be mailed to you;
- (E.) Within thirty (30) days of your receipt of this notice, if you request in writing, TMCC shall mail to you the name and address of the original creditor, if different than TMCC.

# SECOND CAUSE OF ACTION (UNFAIR TRADE PRACTICE – N.C.G.S. §75-1.1)

- 9. TMCC incorporates by reference herein as if set forth in its entirety paragraph one (1) through eight (8) of this Counterclaim.
- 10. Upon information and belief, Morrison is engaged in a pattern and practice of filing frivolous lawsuits in this Court.
- 11. Upon information and belief, Morrison has a pattern and practice of obtaining credit and subsequently defaulting on payment obligations to trigger creditors to report delinquent account information to credit reporting services.
- 12. Upon information and belief, Morrison is engaged in a pattern and practice of subsequently disputing negative account information by advising credit reporting services that Morrison is the victim of identity theft and that he did not enter into the finance obligation in question.
- 13. Upon information and belief, between April 2004 and December 31, 2004, Morrison has filed approximately twenty (20) lawsuits in this Court asserting violations of Federal Consumer Protection Statutes, including six (6) lawsuits alone filed on December 31, 2004.
- 14. Upon information and belief, a review of the six (6) Complaints Morrison filed on December 31, 2004, indicates that the Complaints are identical in every averment except for the identity of the name Defendant and the dates of alleged dispute of credit information by Morrison.
- 15. Upon information and belief, Morrison knew or should have known at the time he filed each of these Complaints that his claims asserted were not well founded in law or fact.
  - 16. Upon information and belief, Morrison filed the six (6) Complaints on December 31,

2004, in bad faith and for the purposes of harassment, including but not limited to having accurate credit information deleted without cause and attempting to coerce nuisance settlements.

- 17. Upon information and belief, Morrison attached to each Complaint served in the six (6) cases files on December 31, 2004, a purported exhibit in which Morrison offers to settle claims for deletion of negative credit information and payment of \$5,000.00.
- 18. Upon information and belief, Morrison's actions regarding TMCC were in or affecting commerce, as the term is used in N.C.G.S. §75-1.1.
- 19. Upon information and belief, Morrison has engaged in a pattern of unfair and deceptive trade practices, including but not limited to:
  - a. Denying that he entered into a Lease Agreement with TMCC;
  - b. Denying that he ever had possession of the Motor Vehicle;
  - c. Denying that he defaulted on lease payment obligations to TMCC; and
- d. Trying to coerce TMCC into settling claims that Morrison knows or reasonably should know are frivolous and wholly without merit.
- 20. Upon information and belief, as a result of Morrison's unfair and deceptive trade practices, TMCC is entitled to recover actual damages and to have those damage trebled pursuant to N.C.G.S. §75-16.
- 21. Upon information and belief, as a result of Morrison's conduct, TMCC is entitled to the recovery of reasonable attorneys pursuant to N.C.G.S. §75-16.1(1).

# THIRD CAUSE OF ACTION (INJUNCTIVE RELIEF)

22. TMCC incorporates by reference herein as if set forth in its entirety paragraph one (1)

through twenty-one (21) of this Counterclaim.

- 23. Upon information and belief, Morrison is engaged in a pattern of repeat filing of frivolous lawsuits in bad faith for the purpose of harassing and coercing creditors to remove Morrison's negative account information and to pay nuisance settlements.
- 24. Upon information and belief, based on Morrison's bad faith, unfair trade practices, and filing of frivolous litigation, TMCC requests that the Court permanently enjoin Morrison, or anyone acting on his behalf, from filing any action concerning claims under any state or federal consumer protection statute in any state or federal court without first obtaining leave of court.

WHEREFORE, Defendant TMCC prays the Court as follows:

- 1. That Plaintiff recover nothing at law or in equity by way of Plaintiff's Complaint;
- 2. That Plaintiff's Complaint be dismissed based on the defenses asserted by Defendant TMCC;
- 3. That TMCC have and recover from Morrison pursuant to TMCC's First Cause of Action the unpaid deficiency balance \$5,797.75, plus interest from May 19, 2004, at the statutory rate of 8% per annum, plus reasonable attorney fees of \$869.66, plus postjudgment interest, plus court costs;
- 4. That Defendant TMCC have and recover from Morrison pursuant to TMCC's Second Cause of Action treble damages pursuant to N.C.G.S. §75-1.1 and 75-16, plus reasonable attorney fees pursuant to N.C.G.S. §75-16.1(1);
- 5. That the Court permanently enjoin Morrison, or anyone acting on his behalf, from filing any action concerning claims under any state or federal consumer protection statutes in any state or federal court without first obtaining leave of court;

- 6. That TMCC be awarded reasonable attorney fees pursuant to 15 U.S.C. §1681(b) for having to defend Plaintiff's Complaint which was filed in bad faith and for purposes of harassment;
  - 7. That Plaintiff Morrison be taxed with all costs of this action; and

8. That the Court award Defendant TMCC such Firther relief as the Court deems just.

This the 11th day of February, 2005.

CHRISTOPHER CRAWS WHITE, P.A.

Christophe Lewis White

Attorney for Toyota Motor Credit Corporation

N.C. State Bar No. 12798

P.O. Box 31428

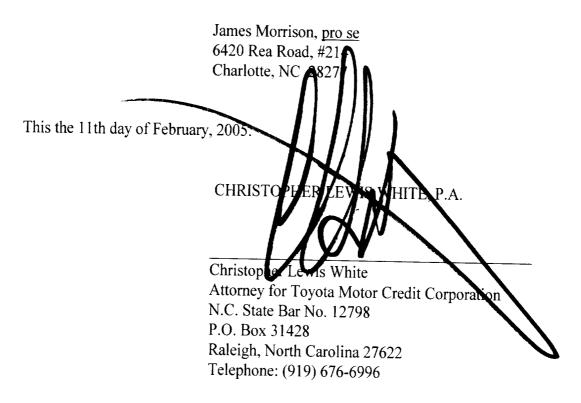
Raleigh, North Carolina 27622

Telephone: (919) 832-6778

THIS IS AN ATTEMPT TO COLLECT A DEBT AND ALL INFORMATION OBTAINED WILL BE USED FOR THAT PURPOSE. THIS COMMUNICATION IS FROM A DEBT COLLECTOR

### **CERTIFICATE OF SERVICE**

This is to certify that a copy of the foregoing Answer and Counterclaims in the abovereferenced case was served on the following by mailing a copy of the same in a postage-paid envelope to:



THIS IS AN ATTEMPT TO COLLECT A DEBT AND ALL INFORMATION OBTAINED WILL BE USED FOR THAT PURPOSE. THIS COMMUNICATION IS FROM A DEBT COLLECTOR.

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13.	Itemization of Gross Capitalities Cost	11	I. Wermin		
	You will pay for the following items over the Leese Term, as part of your Monthly Payment:		If the Vehicle is a new or a di	emo Vehine the !	Vahirla is autum on
	Lancation from the control of the co		PRINCIPAL HOW WELLERY SOM S	he manufacturer.	If the Vehicle is used
	h Tour		IS NOT COVERED BY IS HERTERNY I	mises identified be	Now:
	A letter Date Alexander and Date		Perminder of standard ne	er verhicle warrant	y from manufacturer
			Used vehicle warranty from	A Manufacturer	
	d. Mechanical Breakdown Protection and/or Manufanance Agreement. +S99.88		YOU ARE LEASING THIS V RANTES AS TO THE VEH TY, SUITABILITY, OR STINE	CLES COMOTIV	DE AWBOULANCES
	Credit Life and/or Disability Insurance + N/A				CALDON FUNDACE
	f. Culaterding Prior Credit or Lease Baterice + N/A	1	Dittorel insurance and Oth		
	g. Acquestion Fee +		You are not required to buy as	ly of the optional is	naurance or other pro
	h. N/A + N/A		ucts listed below to enter mic our credit decision. These me.	THE Lease, and I	they are not a factor
	OTHER CHARGES 17.00		Vided unless the appropriate t	DOX IS Oftendend in	infrancialism in Alleria
	Gross Capitalized Cost AST 38 - 47		you meet below, and you are a below, you some that you ha	accepted by the P	rovider. By your inte
14.	Lease Term and Schoduled Metarity Date		insurance or product, and you for the premium or charge sho	want to obtain th	e ineurance or produ
	The Lasse Term of this Lesses is Months, and the		shown may be returned by the	Lessor (Dealer)	ase basuarus or cum
	Scheduled Meturity Date of the Lease is _81/29/2000.		Coptional Credit Life insur		5N/A
18	Required Insurance		N/A		Begring Covered
•			industrial)		
	You must provide the following insurance during the Lasse Term with the Lasses and/or Co-Lasses as an insured driver. No other types of		N/A	\$N/A	,
	sunnance ele tadrelet.		Provider	Premium	Column rd
	<ul> <li>primery automobile liability insurance with <u>minimum limits</u> for bodity injury or death of</li> </ul>		Optional Credit Disability	ineunince	S N/A
	9 \$166665_66_ for any one person, and		N/R	\$N/A	
	ii) \$36666668 for any one accident, and		Provder	Prentier	Later / Co Lame 140
	30 5		Coptional Machanical	-WA	miles _ M/A month
	<ul> <li>b) physical damage insurance for the full value of the Vehicle, with a maximum deductible of \$1,000.</li> </ul>		Bresidous Protection		Overage .
	See Section 24 for additional information.		Power	\$N	A
	You have provided us today with the following insurance information:		Optional Maintenance Age	remont	
	PRODUCES FOR THE PORCY NO. Insurance Coverage Verification		ALITONATION Province		
	DIRECT By Contac Employee			Principum or Charg	<del>بدرستان،(من</del> ع م
	B 0 700 01000		Total Premiums and Charges :	599_0	L
	P. II MIX 31256 TRIPPO FI (200) 776-A737 Agent's Name / Adamse 33631 Agent's Proce No.	20.	Complete Agreement or Mod	Montion	
6.	Estimated Official Face and Taxos \$ 3293, 32		By your initiate, you anknowled	-	a containe No
	This is an estimate of the loss encreative; set one one the Laws Terr				
			ments. Any change to this Leas and by us.	o with po at well.	At a political ph Ao
	Section 9.0. the Amount Due of Lease Court Total Monthly Payment		,		A-4
		21.	Agreement to Arbitrate		سده مخالون / (منح)
			By signing below, you agree	that at the requ	
	he value of the Vehicle at the time a fee or law is assessed. This esti- hate is based on your current address and may increase if you				
			Lesse) between you and a binding arbitration by either		
	normation. 300 Section 25 for additional information.				
٠,	Pehicle Keintenance and Demage				
	Ou are responsible for all maintenance, repair, service, and operating		Edministrator's rules and protein is filed; and (iii) the n		
	opportunity of the Vehicle. You agree to follow her owner's mensel and naintenance achedule, and to provide us with witter proof of such		LOUBE. BY INTRESTING THIS SE	GUSR. YOU COM	periacine that was
	The state of the s		have read, understand and	arres to the ter	

**EXHIBIT** 

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# YOUR OBLIGATIONS DURING THE LEASE Prohibitated Uses of the Validade. You agree that you will not, or permit ofhere by a present property of the Validade in any flegal manner, in violation of your hear-samp policy, or without set insurance content, or without set insurance content, or without the property of the propert C. Lease the Vehicles outside the Continued United States or Addising recept to Canada or Helmoot for less than 30 days, if mining in the control of the State of Addising recept to Canada or Helmoot for less than 30 days, if mining in the serious are of the serious and the serious control. Or all the serious are the serious and the serious control of 30. Early Termination by Us. We may terminate this Less way three of you are in notificed less Scizion 20gl and you must pay us the surcurse set to this Scizion 30gl and you must pay us the surcurse set to this Scizion 30gl and you must pay us the surcurse set to this Scizion 30gl and you must pay us the contract of the scizion 31 and 3 30. Birth Terriferation by Us. We may immediate the Lasses as any time of you are in related less Section 26 and my mount pay us the discussion as a color and pay us the discussion in evidence to use as a color pay us the discussion in evidence to use and the pay us the discussion in evidence to use and the pay us the discussion and the pay us the discussion of the pay of the pay us the discussion of th AUDITIONAL INFOMMATION FORMER FILE. Any Could Information. You authorize us, at any time, to investigate Any Could Information provided on your oract application in order to estabed gry information provided on your oract application in order to estabed with maintain and collect on the Lease account. You authorize us to a up provider afformation concentrary your account to credit spectrally any provider afformation concentrary your account to credit spectrally any provider afformation concentrary your account account account account to account the second account to the provider account to the p Rafunicible Security Deposit. Your security deposit may be used by us to pay amounts that you one under the Lease. Any unused security deposit will be relatived to you at the end of the Lease Term. No interest, increase or profits will be peld to you on the secu-tify deposit. gg. Equincles and others who may landing regarded by ingergraph. Bability. Lesses and Co-Lesses are jointly and insereably false in the set both a Lesses and Co-Lesses are jointly and insereably false. It is not a maken, when or other has references of our prints against one of the contract of the co Refund of Optional Insurance or Other Products. If any optional regurnos or product houses in the Grow Capitative Cost is capacitated before the end of the Lease Yerm, or if you are not accepted by the Provider to a requested optional insurance or product lively was continued to your continued by your productions of the Cost any section of the Cost and A/A 43. No Walves by Us. It we delay or neight diffiffablicious our rights under this Lesse, we do not lose those place dispositions accept less or pared payments from you, we do not pared payments from you, we do not parely payments. Antimistion. Except as set forth balance, any continuently or gight between you and use, including any claim by you applied any of our pervise, subsequently or majority, agencial selected selections, and according to the continuent of the continu ARBITRATION ALL STOLEN OF A KIND ON VEHICLE (FA SE ACT DISCLOSURES



#### LEXUS FINANCIAL SERVICES

P.O. BOX 2730 MAIL STOP TC13 TORRANCE, CALIFORNIA 90509-2730

	Date5/19/2004			
	Account Number _	04-0772-37894		
James H Morrison 2706 BROOKVILLE DR VALRICO FL 33594-7378	VOLUNTARY EARLY TERMINATION  X REPOSSESSION			
	INSURANCE	LOSS		
	SKIP ACCOUR	NT		
	OTHER			
Dear James H Morrison,				
As shown on the enclosed form a balance of \$\frac{5}{2}\$ your account. Under the terms of your Lease Agreeme of this amount. To discuss payment of your deficient Collections Department at the toll-free number of (800)	em, you are respo			
if your lease resulted in a voluntary early terminal box, your account will be handled by a Customer (800) 279-9032 ext. 36066 for 15 days following the date	Senica Cantar	d in the applicable Representative at		
After 15 days, if your balance has been not paid in full, the Central Collections Department.	your account v	vill be transferred to		
If there is a deficiency indicated in this notice, then Toy Financial Services is attempting to collect a debt and a for the purpose of collecting the debt.	rota Motor Credit uny information o	Corporation/Lexus btained will be used		
Very truly yours,				
LEXUS FINANCIAL SERVICES				

PREVIOUS EDITIONS MAY NOT BE USED

LFS 6040 12/2002 InfoSm







## EARLY TERMINATION ACCOUNTING STATEMENT (LEASE VEHICLE)

5/19/2004 James H Morrison ACCT# 04-0772-37894 2706 BROOKVILLE DR **2003 LEXUS** GX470 **VALRICO** FL 33594-7378 Outstanding Charges: Contract Receivable 50,009.98 Payment Receivables 2,657.91 Late Charges 142.20 Miscellaneous Charges .00 Repossession Charges 350.00 Total Receivables (net of remaining Security Deposit of 0.00) 53,160.09 Funds Received: Lease Service Charge Refund 7,541.62 Gap and Other Refunds Vehicle Service Agreement (VSA) Refund 467.22 Life, Accident and Health (LAH) Refund .00 Insurance Policy Settlement & Refunds .00 Dealer Guarantee Funds Collected .00 Other Funds Received .00 **Total Proceeds Prior to Vehicle Disposal** 8,008.84 RECEIVABLE BALANCE PRIOR TO VEHICLE DISPOSAL 45,151,25 Vehicle Disposal: Selling Price of Vehicle at Auction 39,800.00 Vehicle Disposal Expense: Reconditioning 77.50 Title and Registration (DMV) .00 **Auction Fees** 97.00 Legal .00 Advertising .00 Sales Commission .00 Storage .00 Transportation 272.00 Mechanical .00 Retake .00 Other .00 **Total Expense Paid To Auction** 446.50 **VEHICLE SALES PROCEEDS** 39.353.50 **TOTAL DEFICIENCY** 5,797.75 If there is a deficiency indicated in this notice, then Toyota Motor Credit Corporation/Lexus Financial Services is attempting to collect a debt and any information obtained will be used for the purpose of collecting the debt. Security Deposit Breakdown of: 0.00 0.00; Payments Due: 0.00; Late Charges: 0.00; Misc Receivables: 0.00; Applied to Account: 0.00